

Garner Fire Rescue

2019 Annual Report



Overall Demand

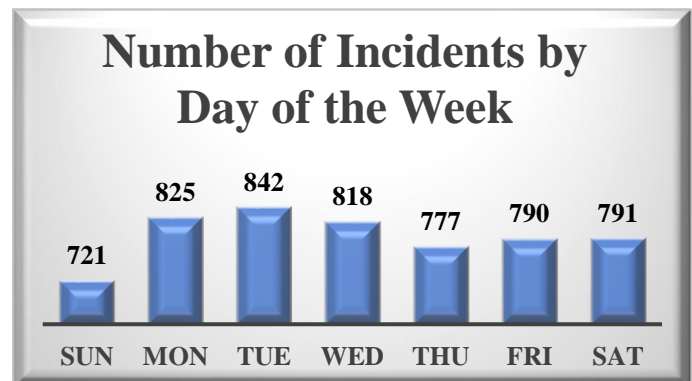
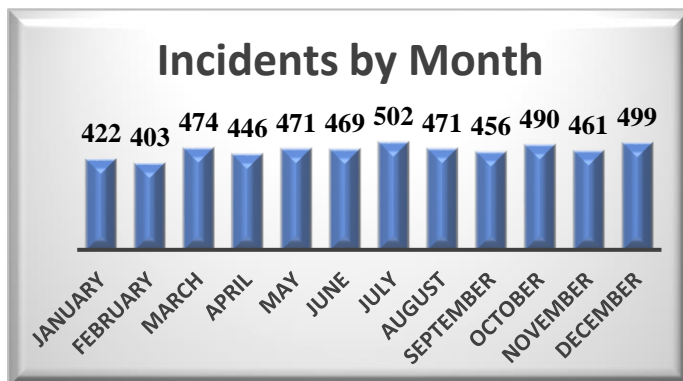
Garner Fire Rescue answered:
5564 Call for service in 2019
6.36% increase from 2018 (5231)

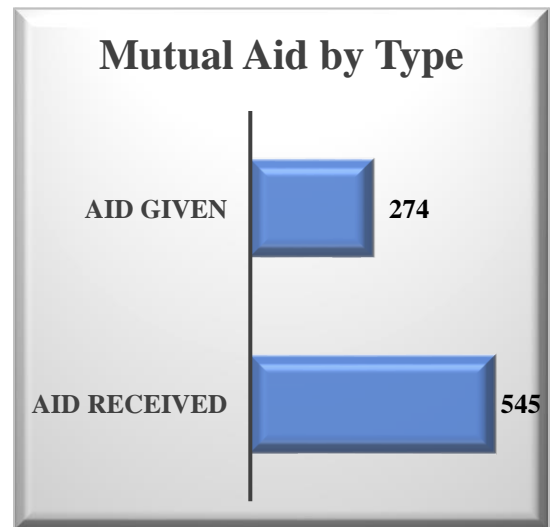
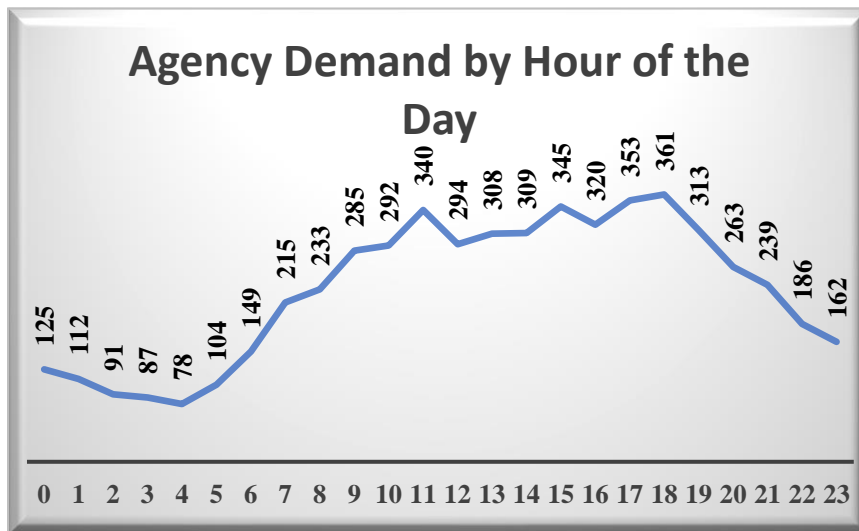
Station Demand

	2018	2019	% Change
Station 1:	1793	1947	8.6%
Station 2:	930	896	-3.6%
Station 3:	1596	1788	12%
Station 4:	913	933	2.2%

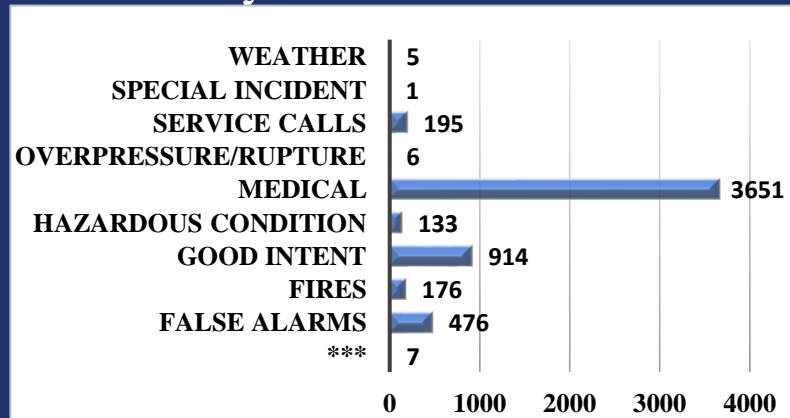
District Demand

Within Town Limits: 3344
Rural District: 1983
Mutual Aid Districts: 237





Demand by Situation Found:



Unit Demand

	GFE1	GFE2	GFE4	GFL1	GFL3	GFR1	GFR2	BC
Number of Dispatches	1944	989	1091	642	2012	673	129	1859

Performance- (measured only on incidents with the Garner Fire Rescue “First Arriving Unit Emergency Traffic” (**5298 Calls Evaluated**))

There are three main elements in this performance evaluation process:

Call Processing - You call 911 and they notify the fire department.

Travel Time - How long it takes for the unit to drive to the emergency location.

Total Response Time - All elements of the response together from the time 911 is notified until the first unit arrives on scene.

90th Percentile Demonstrated Performance

90th Call Processing	90th Travel Time	90th Total Response Time
03:25	06:16	09:50

2019 Accomplishments

- Created New Assistant Chief Position Ladder 3 in service Oct 2019
- Reviewed and Updated the SOGs & SOPs 2nd Set of E-draulic tools in service on Ladder 3
- New CAD System in service with closest unit dispatch capability & MDT's (May 2019) Ballistic Vest acquired for Active Shooter incidents
- New Particulate hoods distributed and Cancer Prevention Decon Policy Implemented 2nd set of turnout boots for every staff member

Proceeds raised from the Fireman’s Festival allowed for a 25k donation to the North Carolina Jaycees Burn Center



Fire Prevention

1079 Adults

2573 Children



(Counts do not include Fireman’s Festival and Trunk or Treat)

Calendar Year	Losses	Values	% Saved
---------------	--------	--------	---------

2019	\$1,566,039	\$20,513,911	92.37%
------	-------------	--------------	--------



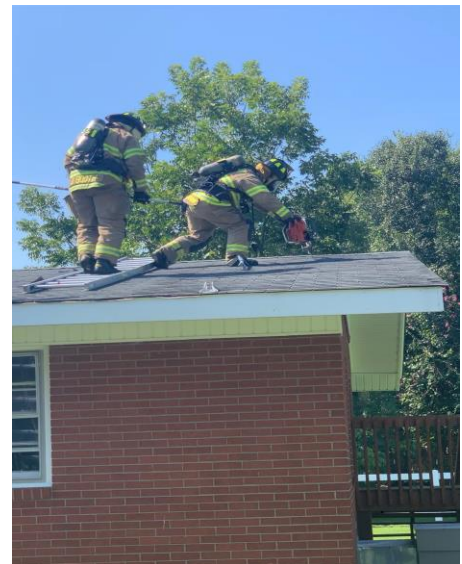


Training:

2920 Training events
 for a total
 21148 Training Hours
 Attended by Staff

2020 Special Events

<u>Month</u>	<u>Event</u>	<u>EMT Con Ed</u>
January	Bloodbourne	Neurological
February	Captains Promotional Process NIMs Training	Cardiac Arrest
March	Hose testing Hazmat Breathing School	Respiratory
April	NFPA Physicals Training Facility Drills	Cardiac
May	Hydrants Training Facility Drills	Special Healthcare
June	Training Facility Drills	
July		
August	Steaming & Waxing of Trucks	
September	Fireman's Festival Prep	Legal
October	Fireman's Festival Physical Fitness Assessments Breathing School	OB and Pediatric
November		Protocol Review 1
December	Christmas Party Annual Christmas Staff Lunches	Wake System Topic 2



2019 Training Attended by Staff

National Fire Academy NC Weekend	Center for Public Safety Excellence Conference	South Atlantic Fire Rescue Expo
National Fire Academy Professional Development	North Carolina Fire Chiefs Conference	Fire Rescue Instructor Conference
SCBA Breathing School	Fire Department Instructors Conference	Rosecrance Florian Mental Health Symposium



Garner Fire Rescue is pleased to announce and welcome its newest member to the administrative division, Assistant Chief Jason Hathcock.

Chief Hathcock comes to the organization with over 20 years of experience, most recently with the Fayetteville Fire/Emergency Management Department, where he served in the Office of Strategic Planning & Accreditation Division. Jason has a strong passion for the fire service and desires to create a higher level of service to the community. This drive has led him to implement and create new programs and be a leader in accreditation. He also has extensive knowledge with records management systems, data analysis, CAD maintenance, ISO compliance, and GIS.

Jason currently holds an Associate’s degree from Fayetteville Technical Community College in Applied Science and is pursuing his Bachelor’s degree in Disaster Emergency Management from Western Carolina.

He is well involved in the Center for Public Safety Excellence Accreditation process and is knowledgeable on several topics within the fire service, with a strong background in data management and decision making. His knowledge and passion with data and decision making has led him to be an industry leader and presenter at state and national level conferences.

2020 Goals:

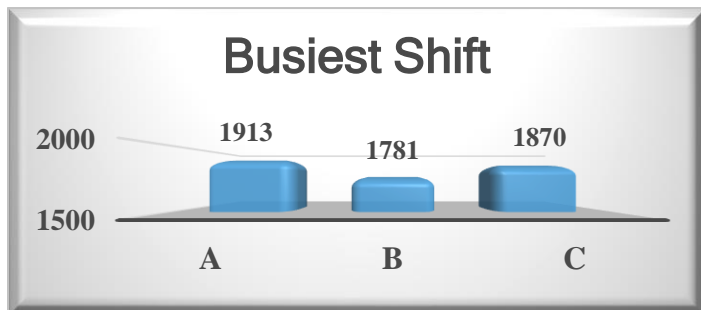
- Officer Development Programs
- Become an applicant agency with the Center for Public Safety Excellence (CPSE)
- Have all fire stations equipped with apparatus bay ventilation systems
- Continue merger discussion with the Town of Garner
- Continue development of Station Five and relocation of Station Two

Message from Matthew Poole, Fire Chief:

The Garner Fire-Rescue had another progressive year in 2019. Its members continued to provide an impeccable level of service and was supported by a dedicated administrative team. We will continue to look for ways to improve our agency which will in turn improve the daily emergency service we provide to our citizens.

I have challenged all our members to remember the following Order of Serving as we begin a new year:

1. Serve the public
2. Serve the department
3. Serve each other



90 th Percentile Turnout Time				
Unit	A	B	C	Grand Total
GFE1	00:01:39	00:01:47	00:01:50	00:01:45
GFE2	00:01:58	00:01:42	00:01:55	00:01:51
GFE3	00:01:54	00:01:30	00:01:36	00:01:40
GFE4	00:01:46	00:01:51	00:01:49	00:01:49
GFL1	00:02:04	00:02:05	00:02:00	00:02:03
GFL3	00:02:12	00:01:43	00:01:47	00:01:51
GFR1	00:02:44	00:02:23	00:03:01	00:02:44
Grand Total	00:01:55	00:01:46	00:01:52	00:01:52